



# RIVERSIDE COUNTY PROBATION DEPARTMENT

Serving Courts • Protecting Our Community • Changing Lives



**Course Title: (Class 21.3: Interventions and Resources)<sup>1</sup>**

**Hours of Instruction: 4**

**Course Objectives:**

- 21.3.1 Identify techniques for effective interviewing of offenders. (MCT)
- 21.3.2 Recognize the behavioral and verbal cues that will require mental health intervention. (MCT)
- 21.3.3 Recognize verbal de-escalation techniques through scenarios. (MCT)
- 21.3.4 Identify the rights of an MHBI offender. (MCT)
- 21.3.5 Determine appropriate responses when dealing with an emotionally upset person. (MCT)
- 21.3.6 Identify triggers of violence. (MCT).

---

<sup>1</sup> Riverside County hires an external instructor to teach this class; therefore, the material is not available for review as it is not property of the Riverside County Probation Department.