



RIVERSIDE COUNTY PROBATION DEPARTMENT
Serving Courts • Protecting Our Community • Changing Lives



Course Title: (Class 18.3: Behavioral Health: Interventions and Resources)

Hours of Instruction: 4

Course Objectives:

- 18.3.1 Identify techniques for effective interviewing of offenders. (MCT)
- 18.3.2 Recognize the behavioral and verbal cues that will require mental health intervention. (MCT)
- 18.3.3 Recognize verbal de-escalation techniques through scenarios. (MCT)
- 18.3.4 Identify the rights of an MHBI offender. (MCT)
- 18.3.5 Determine appropriate responses when dealing with an emotionally upset person. (MCT)
- 18.3.6 Identify triggers of violence. (MCT)

**** Riverside County hires an external instructor to teach this class; therefore, the material is not available for review as it is not property of the Riverside County Probation Department. ****