

Requests for Health Care Services

1000.1 PURPOSE AND SCOPE

The purpose is to establish and implement written policy and procedures for responding to youths' requests for health care services. This policy applies to all juvenile facility staff.

1000.2 AUTHORITY AND REFERENCES

- Board of State and Community Corrections Title 15, Article 8, § 1433;
- Welfare and Institutions Code §§ 209, 210 & 885.

1000.3 POLICY

Each juvenile facility shall establish a daily routine for youth to request emergency and non-emergency health care services.

1000.4 YOUTH REQUESTS FOR HEALTH CARE SERVICES

Youth shall have the opportunity for both written and verbal communications with on-site health care staff, including provisions for youth who have language or literacy barriers. Requests for medical treatment shall be reported to the duty officer (DO) in the absence of on-site health care staff.

Youth requesting health care attention, or observed to be in need of health care, shall be given attention by licensed or certified health care personnel.

All health care requests shall be documented and maintained by the medical staff within the youth's medical file.

1000.5 STAFF RESPONSIBILITIES

Staff shall relay requests from the youth, initiate referrals when a need for health care services is observed, and advocate for the youth when the need for services appears to be urgent.

Staff shall inquire and make observations regarding the health of each youth on a daily basis and in the event of possible injury.

There shall be opportunities available during a twenty-four hour day for youth and staff to communicate the need for emergency health care services.

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Attachments: None