

**JUVENILE JUSTICE COMMISSION ANNUAL INSPECTION
 JUVENILE HALLS, SPECIAL PURPOSE JUVENILE HALLS AND CAMPS
 Calendar Year: 2020-2021**

FACILITY NAME: Indio Juvenile Hall
FACILITY TYPE AND CAPACITY: Juvenile hall, 150 capacity with 7 units (2 in use/27 ave pop., all male)
FACILITY ADDRESS: 47665 Oasis St, Indio, CA 92201
FACILITY PHONE NUMBER: 760-863-7600
FACILITY MANAGER INTERVIEWED: AD Michael Brinkman; welcomed by Dir Elisa Porras
STAFF INTERVIEWED: Supr PO Emil Fischer, CHS Leticia Stillwell, BH Substance Abuse Cnslr Carmen Rios
COMMISSION CHAIR: Christopher Collopy
COMMISSION INSPECTORS: Kelly Curtis, Laurel Cook, Robert Lippert, Pam Torres
PRESIDING JUDGE: Mark E Peterson
INSPECTION DATE: 11/19/2021
LAST INSPECTION DATE: 10/19/2020

INSPECTION RESULTS

AREA REVIEWED	YES	NO	N/A	COMMENTS
ADMINISTRATION				
Facility Perimeter	X	<input type="checkbox"/>	<input type="checkbox"/>	The perimeter areas that we viewed appeared secure and in good repair
Cleanliness	X	<input type="checkbox"/>	<input type="checkbox"/>	Toured the entire facility to include units not in use. Some were being used for storage, but all seemed clean.
Facility Paint, Gutters, Windows, Roof, Drains	X	<input type="checkbox"/>	<input type="checkbox"/>	Some painting/renovations were in progress. The only area of noted concern was the front roofline from the parking area. Some loose plastic sheeting and flashing material was visible.
Comments:	While touring the interior of the two units in current use, some floor tiles appeared marred or stained, and there seemed to be a paint residue inside of several cells. These could be from recent Halloween decorations done by the residents. Generally, the facility is clean and functional. The construction of the new courthouse on part of the property has had some impact on facility appearance.			
Recommendations:	None. Staff seemed to be working diligently to keep the facility clean and in good working order.			
LOCAL COUNTY INSPECTIONS				

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AREA REVIEWED	YES	NO	N/A	COMMENTS
County Building Inspection	X	<input type="checkbox"/>	<input type="checkbox"/>	Information provided showed the last building inspection was 10/26/2020. County safety inspection done 5/31/2021.
Fire Authority	X	<input type="checkbox"/>	<input type="checkbox"/>	Last completed 10/18/2021.
Public Health-Nutrition	X	<input type="checkbox"/>	<input type="checkbox"/>	Suspended due to Covid.
Public Health-Medical/Mental Health	X	<input type="checkbox"/>	<input type="checkbox"/>	Suspended due to Covid.
Public Health-Environmental	X	<input type="checkbox"/>	<input type="checkbox"/>	Suspended due to Covid.
Educational	X	<input type="checkbox"/>	<input type="checkbox"/>	Last inspection noted on 10/28/2020.
Juvenile Court	X	<input type="checkbox"/>	<input type="checkbox"/>	Last inspection noted on 10/20/2020.
Comments:	Inspection by county judge was scheduled for next month, and also awaiting inspection by public health. Couldn't get a date of last BSCC inspection.			
Recommendations:	Get several inspections suspended/delayed by Covid concerns completed, and obtain date for last BSCC inspection.			
ANCILLARY SERVICES				
Education	X	<input type="checkbox"/>	<input type="checkbox"/>	Visited several classrooms; one was in use. Just getting nice new desks installed in the computer lab. In the classroom being utilized, we were given a demonstration of a very innovative learning tool/computer called "Mark My Board", and electronic grease board. We were advised that a number of youths enrolled in college level courses are at the top of their respective classes in grades.
Mental Health	X	<input type="checkbox"/>	<input type="checkbox"/>	Staffing of mental health professionals/specialists has been improved significantly, both on site and on call.
Medical Care	X	<input type="checkbox"/>	<input type="checkbox"/>	Leticia Stillwell, MH Supervisor, has been splitting time between IJH and YTEC. Have recently hired a well-qualified staff member to provide night on site coverage. Are meeting the 96 hour requirement despite staff shortfalls
Dental Care	X	<input type="checkbox"/>	<input type="checkbox"/>	Has a referral program for dental issues, but need improvements in this area.

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AREA REVIEWED	YES	NO	N/A	COMMENTS
Nutrition	X	<input type="checkbox"/>	<input type="checkbox"/>	Due to Covid, meals are still being served in the housing units. We had a lunch during the inspection which was tasty and there were some nutritional options available.
Comments:	<p>We were given a presentation by Kayla (didn't get last name) on their service dog program that has been very successful as part of their mental health therapy programming. The success they have realized with this pilot approach has expanded its use in other facilities. The implementation was delayed due to Covid, but now the therapy dog is used normally 3 times per week in both group and individual settings.</p> <p>Educational programs are multi-faceted and are all presented on a regular schedule. They run the spectrum from GED to college level classes (mostly with RCC), and address important life skills programs such as job search and application training, some limited vocational training (mostly food service, custodial, and limited mechanical) to enable new releasees a better chance to get an entry level job. Looking for expanded fields to add to this type of training. Also provided are drug abuse counseling/prevention, sex education, family interaction/bonding, moral reconnection, optional religion services, etc., all designed to provide tools and better opportunities to successfully assimilate into society. Carmen Rios gave us an inciteful briefing about the current street crisis with deadly fentanyl and its even stronger, more lethal follow-on forms that have been introduced into other forms of drug usage to include marijuana. She explained how they are emphasizing its extreme dangers to their youth, and also educating them on how to help/save other youth on the street.</p>			
Recommendations:	Continue seeking other avenues for expanded vocational training fields to provide the youth better employment opportunities upon their release. Overall, programming looks very strong and encompassing of vital areas/skills.			
STAFFING				
Does facility maintain mandated awake ratios?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Does facility maintain mandated sleeping ratios?	X	<input type="checkbox"/>	<input type="checkbox"/>	
Staff/Youth interactions/	X	<input type="checkbox"/>	<input type="checkbox"/>	The interactions we saw were all positive.
Are there enough supervisors to supervise staff?	X	<input type="checkbox"/>	<input type="checkbox"/>	Yes, overall, but there was a noted vacancy for a supervising PO.
Are there staff who speak other languages?	X	<input type="checkbox"/>	<input type="checkbox"/>	Much of the staff is at least bilingual.
Is there a diverse staff workforce?	X	<input type="checkbox"/>	<input type="checkbox"/>	

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Does facility have enough staff to ensure that all programs, activities are provided as required?	x	<input type="checkbox"/>	<input type="checkbox"/>	There are still vacancies that do have some impact on the frequency of some programming as noted in other parts of this report.
Comments:	Overall, staffing shortfalls have decreased with strong recruitment efforts and a decrease in potential covid concerns.			
Recommendations:	None			
PHYSICAL PLANT				
EXTERIOR (General)				
Grass Areas and Lawns	x	<input type="checkbox"/>	<input type="checkbox"/>	Limited grassy areas are properly maintained. Construction of the new courthouse has impacted available grass area.
Concrete/Asphalt Walkways	x	<input type="checkbox"/>	<input type="checkbox"/>	Clean and in good condition.
Exercise/Recreation Areas	x	<input type="checkbox"/>	<input type="checkbox"/>	Have lost the use of a ballfield due to the courthouse construction, but as a bonus, the facility has a nice gym and an outside pool for recreation and exercise programs.
Facility Paint and Windows	x	<input type="checkbox"/>	<input type="checkbox"/>	Some painting on one building outside a classroom was underway. These areas were all deemed adequate.
Gutters, Roof, Drains	<input type="checkbox"/>	x	<input type="checkbox"/>	As noted earlier, from the front parking area, there was unsightly loose plastic sheeting or flashing visible on the front roofline.
Security and Lighting	x	<input type="checkbox"/>	<input type="checkbox"/>	Adequate.
Comments:	Nothing additional.			
Recommendations:	Have noted roof area inspected and repaired as necessary.			
INTERIOR (General)				
Living Areas	x	<input type="checkbox"/>	<input type="checkbox"/>	Appeared to be clean, orderly and adequate.

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Cleanliness	x	<input type="checkbox"/>	<input type="checkbox"/>	No problem areas noted.
Furnishings	x	<input type="checkbox"/>	<input type="checkbox"/>	More than adequate, and some new desks had been installed.
Fixtures	x	<input type="checkbox"/>	<input type="checkbox"/>	No problems noted.
Upkeep	x	<input type="checkbox"/>	<input type="checkbox"/>	Generally good.
Safe Storage of Chemicals	x	<input type="checkbox"/>	<input type="checkbox"/>	No problems noted.
Sleeping Space	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Beds	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Mattresses	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Day Rooms	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Classrooms	x	<input type="checkbox"/>	<input type="checkbox"/>	As mentioned previously, some classrooms had new computer desks and modern high-tech teaching/learning aids.
Restrooms	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Showers	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Temperature	x	<input type="checkbox"/>	<input type="checkbox"/>	Comfortable.
Lighting	x	<input type="checkbox"/>	<input type="checkbox"/>	Good and adequate.
Holding Areas	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Admission/Release	x	<input type="checkbox"/>	<input type="checkbox"/>	Normal for juvenile detention facility and adequate.
Secure Storage Areas	x	<input type="checkbox"/>	<input type="checkbox"/>	With all of the units not currently in use, ample storage area is not an issue.

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AREA REVIEWED	YES	NO	N/A	COMMENTS
Comments:				The staff appear to be utilizing available funding and assets efficiently, with emphasis on the classroom areas and attempting to provide a more normal homelike environment where practical.
Recommendations:				None
INTAKE/ADMISSION				
Searches	x	<input type="checkbox"/>	<input type="checkbox"/>	We did not observe any input processing of youth, but review of the intake area and procedures did not show concerns.
Telephone Calls	x	<input type="checkbox"/>	<input type="checkbox"/>	Discussed with staff the procedures and frequency that telephone calls were allowed.
Comments:				None.
Recommendations:				None.
ORIENTATION OF YOUTH				
Are All Youth Orientated	x	<input type="checkbox"/>	<input type="checkbox"/>	The duration and content of their orientation/in-processing program were reviewed.
Do youth Understand Rules and Expectations	x	<input type="checkbox"/>	<input type="checkbox"/>	
Are Rules and Grievance Procedures Posted	x	<input type="checkbox"/>	<input type="checkbox"/>	
Youth Interview Comments	x	<input type="checkbox"/>	<input type="checkbox"/>	Nothing noteworthy from discussions with several youth.

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Comments:				The orientation process seems to be comprehensive and thorough to ensure that incoming youth know rules and expectations as well as giving the staff a better insight into specific program needs of each youth.
Recommendations:				None.
ACTIVITIES AND PROGRAMS				
Telephone Access (Ongoing)	x	<input type="checkbox"/>	<input type="checkbox"/>	
Correspondence	x	<input type="checkbox"/>	<input type="checkbox"/>	
Visiting	x	<input type="checkbox"/>	<input type="checkbox"/>	Had to be greatly restricted during the height of Covid and much more use of Zoom calls utilized. Slowly normalizing.
Recreation	x	<input type="checkbox"/>	<input type="checkbox"/>	Besides exercise-oriented activities, individual and group based games, incentive programs, reading, television are made available. Incentive based programs provide outside the facility trips/excursions are utilized as much as practical. Most were mostly shut down during the pandemic, but are resuming.
Exercise	x	<input type="checkbox"/>	<input type="checkbox"/>	As noted earlier, the facility has a full-sized gym and an outdoor pool for programmed regular exercise as well as special exercise activities are sometimes available after normal program hours. They looking to partner with an outside youth program to expand such programs.
Special Programs	x	<input type="checkbox"/>	<input type="checkbox"/>	As noted earlier, their service dog program has been well received and had a calming effect on youth with significant emotional and trust issues.
Programs	x	<input type="checkbox"/>	<input type="checkbox"/>	Varied and most aimed at getting the youths better prepared to rejoin society and to better cope with life.

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Counseling and Casework	x	<input type="checkbox"/>	<input type="checkbox"/>	
Family Reunification and Counseling	x	<input type="checkbox"/>	<input type="checkbox"/>	Part of the normal weekly programming is a Healthy Family program to help youths understand how their family's characteristics have shaped them, and how to better communicate and interact with their family when they reenter that environment.
Substance Abuse	x	<input type="checkbox"/>	<input type="checkbox"/>	A very significant element of the available programming with emphasis on education and prevention.
Cognitive Behavioral	x	<input type="checkbox"/>	<input type="checkbox"/>	Part of the normal weekly programming
Victim Awareness/ Restorative Justice	x	<input type="checkbox"/>	<input type="checkbox"/>	Part of the normal weekly programming
Vocational Training	x	<input type="checkbox"/>	<input type="checkbox"/>	Limited, but staff is attempting to expand this type of needed training. They need outside agencies to partner with them to make more vocational training opportunities available.
Post-Secondary Education	x	<input type="checkbox"/>	<input type="checkbox"/>	Well-partnered with Riverside Community College to offer the youth college orientation and college level classes.
Work Programs	x	<input type="checkbox"/>	<input type="checkbox"/>	Have in place currently programs to work with nutrition and maintenance staffs get a food handlers card or practical work experience in those areas. Also, a limited exposure to car mechanics, but are in need of partners within the community to make other trade training available.
Community Services	x	<input type="checkbox"/>	<input type="checkbox"/>	Outside religious organizations offer services and bible study opportunities as well as a few community youth programs, but this could be expanded a great deal.
Parenting Classes	<input type="checkbox"/>	<input type="checkbox"/>	x	Made available as needed and some parenting skills are covered as part of the Healthy Family and Planned Parenthood programs. Not a separate block of training.
Sexual Harassment Classes	<input type="checkbox"/>	<input type="checkbox"/>	x	Not a specific program, but included within the Healthy Family, Moral Reconciliation Therapy (MRT) and Sexual Health and Adolescent Risk prevention (SHARP) program blocks.
Religious Activities	x	<input type="checkbox"/>	<input type="checkbox"/>	Optional religious services offered four times per week by three outside religious organizations.
Education	x	<input type="checkbox"/>	<input type="checkbox"/>	Previously discussed at length in this report.

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Comments:	None			
Recommendations:	Continue exploring outside programs and entities to partner with probation staffing to broaden the potential scope of vocational training opportunities and to even possibly develop some types of apprenticeships with these partners as a follow on for these youths.			
USE OF FORCE				
Comments:	<p>All staff that have any direct dealing with detained youth receive a minimum of 80 hours of initial orientation and training which includes the when's and how's of the use of force, and before being allowed to be in a sole supervision of youth are required to complete a 253 hour Installation Core Academy and an additional 40 hour PC832 course.</p> <p>IJH had one reportable incident involving the use of force during CY2021 which was carefully handled with significant restraint on the part of various staff involved, and all phases of the incident were well documented and supervised. The potentially serious incident was properly reported and investigated, as well.</p>			

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Recommendations:	None.			
ROOM CONFINEMENT				
Comments:	It appears to be kept at a minimum, and only to ensure the safety of staff and the youth when a potentially volatile or undesirable situation seems to be developing. De-escalating any potential escalation of negative behavior demonstration is a major priority.			
Recommendations:	None.			
DUE PROCESS				
Discipline	x	<input type="checkbox"/>	<input type="checkbox"/>	Used as minimally as possible, preferring to use positive reinforcement and incentives for good behavior and goal achievements, such as special meals and privileges.
Grievances	x	<input type="checkbox"/>	<input type="checkbox"/>	None were brought to our attention by either the staff or the youths we saw.

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AREA REVIEWED	YES	NO	N/A	COMMENTS
Comments:				Very effective use of incentive programs for both individuals and the group. Peer pressure/reminders really motivate the youth to self-police each other to attain desired group rewards.
Recommendations:				None.
MEALS/NUTRITION				
Meal Menu Posted in Dayroom	x	<input type="checkbox"/>	<input type="checkbox"/>	Menus are posted regularly in conspicuous areas and well in advance.
Servings Ample, Nutritious and Appetizing	x	<input type="checkbox"/>	<input type="checkbox"/>	Three meals per day plus two snacks. The inspection team was able to enjoy a tasty and nutritious meal with food choices.
Staff Supervise Meal Service and are Present during service and Consumption	x	<input type="checkbox"/>	<input type="checkbox"/>	Due to Covid restrictions/concerns, meals are still being served within the two housing units under staff supervision.
Cafeteria Style Service or Direct Serve	x	<input type="checkbox"/>	<input type="checkbox"/>	Cafeteria style normally available, but not under current Covid precautions.
Youth Allowed to Converse During Meals	x	<input type="checkbox"/>	<input type="checkbox"/>	
Length of Time Allotted to Eat	x	<input type="checkbox"/>	<input type="checkbox"/>	Ample time allowed.
Comments:				As a reward for goal achievements, youth are occasionally allowed to request a special meal from outside commercial sources.

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AREA REVIEWED	YES	NO	N/A	COMMENTS
Recommendations:	None.			
PERSONAL HYGIENE/APPEARANCE				
Appearance	x	<input type="checkbox"/>	<input type="checkbox"/>	
Showers	x	<input type="checkbox"/>	<input type="checkbox"/>	
Clothing	x	<input type="checkbox"/>	<input type="checkbox"/>	
Hair Cuts	x	<input type="checkbox"/>	<input type="checkbox"/>	
Shaving	x	<input type="checkbox"/>	<input type="checkbox"/>	
Comments:	Ample time is provided in the daily scheduling to attend to all personal hygiene requirements.			
Recommendations:	None.			
BEHAVIOR HEALTH				
Caseload Ratio	x	<input type="checkbox"/>	<input type="checkbox"/>	Psychologist, psychiatrist and clinical technician staffing has been improved.
Youth Experience	<input type="checkbox"/>	<input type="checkbox"/>	x	
Programming Offered	x	<input type="checkbox"/>	<input type="checkbox"/>	Much of the behavioral health programming is focused on drug awareness/education and substance abuse counseling.
Comments:	Good emphasis in the programming structure on behavioral health topics.			

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AREA REVIEWED	YES	NO	N/A	COMMENTS
Recommendations:				Need to continue the focus on staffing and professional service availability in this area.
TRAUMA INFORMED APPROACHES				
Comments:				Trauma informed approaches to developing personalized programming and assessing the type and amount of professional guidance are key elements of laying out treatment and education plans for each youth brought into the facility.
Recommendations:				None.
CULTURAL AND LINGUISTICALLY APPROPRIATE				
Comments:				Cultural backgrounds and language limitations are factored into assessing and treating each youth input into the juvenile hall environment.
Recommendations:				None.
LGBTQI				
Comments:				All related issues in sexual orientation are factored into the facility youth are sent to and type unit they are assigned to as well as considering any unique programming elements that need to be factored into their treatment. These issues can become very problematic and complicated in a multitude of areas.
Recommendations:				None.

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USE OF TECHNOLOGY				
Comments:				Technological tools are made available as much as possible in the classrooms to assist the learning process as well as exposing the youth to some technology that they have had little or no training on prior to entry into the probation system.
Recommendations:				Incorporate as many technological tools and training aids as can be procured, and appropriately applied in their program development.
OTHER-Continuing Process Improvement Efforts				
Comments:				On the beginning of our tour of Indio Juvenile Hall, Acting Director Brinkman and Supervising PO Fischer showed us a “status board”, and explained how they were utilizing Lean Six Sigma and Continuing Process Improvement (CPI) tools to collect data and metrics on some of their processes to look for trends and identify root causes for those trends in an effort to not only perform their mission more efficiently, but to possibly identify shortfalls that need addressing internally or seek help from outside agencies.
Recommendations:				This important improvement effort is commendable, and should be further analyzed and developed for not only strengthening internal processes and programs, but could improve up channel reporting to highlight funding and manpower requirements.
OTHER-Service Dog Program				

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AREA REVIEWED	YES	NO	N/A	COMMENTS
Comments:				The inspectors not only enjoyed the presentation on this pilot program, but commend the foresight to pursue this innovation, and particularly want to commend Kayla [lacking her last name] and her service dog for their volunteering spirit and her wish to help improve the treatment environment of youth with various emotional needs.
Recommendations:				None, except to continue the program and look for ways to expand its benefits.
OTHER-				
Comments:				Click or tap here to enter text.
Recommendations:				Click or tap here to enter text.
RECOMMENDATIONS				
Comments:				Click or tap here to enter text.

COMMENDATIONS

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Comments:	We JJDC commissioners who participated in this inspection of Indio Juvenile Hall would like to commend all the supervisory staff we worked with for their time spent with us and for their obvious commitment of effort and motivational energy to the job they do working with troubled youth. A special commendation.
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